# PLAIN LANGUAGE SUMMARY OF FINANCIAL ASSISTANCE POLICY

#### **OVERVIEW**

Fairfield Memorial Hospital is committed to offering financial assistance to people who have health care needs and are not able to pay for care. You may be able to get financial assistance if you are not insured, underinsured, not eligible for a government program, or do not qualify for governmental assistance (for example, Medicare or Medicaid). The Hospital strives to make sure that the financial capacity of people who need health care services does not prevent them from seeking or receiving care. This is a summary of the Hospital's Financial Assistance Policy (FAP).

## **Availability of Financial Assistance**

You may be able to get financial assistance if you do not have insurance, are underinsured, or if it would be a financial hardship to pay in full the expected out of pocket expenses for services at the Hospital.

### **Eligibility Requirements**

Financial assistance is generally determined by a sliding scale of total household income based on the *Federal Poverty Level (FPL)*. If you and/or the responsible party's income combined is at or below 200% of the federal poverty guidelines, you may get discounted rates for the care given by the provider. No person eligible for financial assistance under the FAP will be charged more for emergency or other medically necessary care than amounts generally billed to individuals who have insurance covering such care. If you have sufficient insurance coverage or assets available to pay for your care, you may not be eligible for financial assistance.

#### Where to Find Information

There are many ways to find information about the FAP application process, or get copies of the FAP or FAP application form. To apply for financial assistance you may:

- Download the information online at Financial Assistance Fairfield Memorial Hospital
- Request the information in writing by mail or by visiting the hospital Business Office.
- Request the information by calling (618) 842-2611, then ask for the Business Office.

#### **Availability of Translations**

The Hospital may provide assistance through use of qualified bilingual interpreter by request. For information about the Hospital's Financial Assistance Program and translation services, please call for (618) 842-2611, then ask for the Business Office.

## **How to Apply**

The application process involves filling out the financial assistance form and submitting the form along with the supporting documents to the Hospital for processing. You may also apply in person by visiting the Business Office at the address listed below. Financial assistance applications are to be submitted to the following office: Fairfield Memorial Hospital

303 NW 11<sup>th</sup> Street Fairfield, IL 62837

